

DIGI SPORTS Address: 3876 Menlo Ave (Mailing address) 4647 University Ave San Diego, CA 92105. 619-283-3650

STORE POLICY: TERMS AND CONDITIONS BETWEEN CUSTOMER (S) AND DIGI SPORTS

\_\_\_\_\_ All purchases are final. Estimated time of each job can be longer than the initial quoted time.

\_\_\_\_\_ Vehicle Security has one year warranty on the remote and lifetime installation warranty. All of

Digi Sports labor warranty voids when a third party tampers with any portion of our installation.

\_\_\_\_\_ Security purchased by customer outside of Digi Sports has seven days labor warranty.

\_\_\_\_\_ H.I.D, power door locks, and car audio have \_\_\_\_\_ in-store warranty & manufacturer's warranty after 60 days.

\_\_\_\_\_ Estimates do not cover any additional parts or labor which may be required to make the job complete and of good quality. Some cars may require additional noise suppressors.

\_\_\_\_\_ By purchasing Digi Sports Mobile Video products, I agree that I will take full responsibility for any accidents or traffic citations that may be caused by the driver's lack of attention. I also agree that Digi Sports can-not be held liable for any accidents or traffic citations that may occur. Digi Sports products are intended for off-road use and passenger entertainment only.

\_\_\_\_\_ Window tint has \_\_\_\_\_ against bubbling, peeling, & fading. Dust particles may appear afterwards; however, they will not bubble up or get larger. California law prohibits two front windows to be tinted, so customer is taking full legal responsibility. FELT is recommended for vehicles with tight door panels at extra cost. When the FELT product is not installed, then the warranty is void when the tight door panels caused the scratch marks.

For vehicles with dot matrix in the rear back window, customers have three choices:

1. Not tint the dot matrix area
2. Tint over the dot matrix and it will have grayish white finish
3. Have vinyl be installed at additional cost (\$40 extra for more work)

\_\_\_\_\_ Electrical diagnostic charge starts from \$100 per hour and is due before service is rendered. Additional charges will apply after problem is determined. Additional parts & labor are not included in this electrical diagnostic charge.

1. Option #1 is for Digi Sports to inform customer of the electrical problem \$ \_\_\_\_\_.
2. Option #2 is for Digi Sports to inform customer of electrical problem and resolve \$ \_\_\_\_\_.

\_\_\_\_\_ All repair work requires appointment. Service, delivery, and installation charges are non-refundable once performed.

\_\_\_\_\_ We provide seven days labor warranty on customer's item and lifetime labor warranty on products purchase from us. We will still charge for the full labor as agreed even if one or more of the following problem (s) occurs during or after installation of customer's product (s): product is defective before or after installation, product is not in working condition, product is the wrong size, custom labor is discovered while starting on the job (additionally charges will apply), products is not the right one for this vehicle, and many more reasons that may not be listed above. Our labor warranty voids when a third party tampers with any portion of installation.

\_\_\_\_\_ Deposit for appointment may be refunded as a form of store credit only. Deposit for special order items may not be refunded since it is specifically for that particular vehicle that was requested by the customer.

Signature below constitutes acceptance of Digi Sports terms and conditions. Also, your signature below is an agreement for Digi Sports to start on work described on our store receipt. Please visit [www.Digisports4u.com](http://www.Digisports4u.com) for additional policy.

Registered owner of vehicle's name	_____	Date	_____
Registered owner of vehicle's signature	_____	Date	_____
Deposit	_____	Date	_____
Balance	_____	Date	_____
In	_____	Date	_____
Out	_____	Date	_____
Installer	_____	Date	_____
Appointment made by	_____	Date	_____
Sales person	_____	Date	_____
Supervisor approval (sign name)	_____	Date	_____ Installer may start job

Make \_\_\_\_\_ Model \_\_\_\_\_ Year \_\_\_\_\_ VIN# \_\_\_\_\_

Job Description \_\_\_\_\_

Job Description \_\_\_\_\_

Phone call 30 minutes before done \_\_\_\_\_

Return Policy: All sales are final. Receipt is required for proof of purchase for any warranty claim requested by customer. Any advertised price seen must be mentioned at the time of purchase. See warranty below.

Our rackets manufacturer's warranty, to the original purchaser, its badminton frames purchased from Digi Sports, authorized retailer, to be free of defects in materials and workmanship, when used in the manner intended, for a period of one (1) year from the original date of purchase. with exception of shipping, handling, insurance charge in order to ship to Yonex. Yonex does not charge shipping the warranty claim item back. Other Companies that is not Yonex will charge to ship back to customer any warranty claim. Subject to inspection and evaluation, the manufacturers will replace the frame that is defective or becomes defective during normal use within the warranty coverage period.

This warranty does not apply to damage caused by a third party. The manufacturers do not warrant its pre-strung badminton frames against string breakage. This does not cover cosmetic blemishes or damage caused by normal wear and tear. This warrant does not cover badminton frames with excessive wear, that were improperly strung (including, but not limited to, any deviation from the officially designated stringing pattern), found to be strung at an excessive tension, damaged from excessive heat, found to have identifiable impact marks and/or excessive scratches deemed to be in locations not consistent with normal wear. Promotional products and items designated specifically for demonstration purposes are not covered by any warranty. Lastly, this warranty does not extend coverage to badminton frames replaced by the manufacturers as a part of any previous warranty claim. String must be left on rackets sent for warranty evaluation. Shipping charge is non-refundable. By signing below, customer acknowledges that he/she has read the above store policy.

Customer name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

Email: \_\_\_\_\_ Phone call \_\_\_\_\_ (30 min. before done)

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